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8	Attorney for Plaintiff VANESSA BUSTOS, REZELLE BUSTOS and all others similarly situated		
9	SUPERIOR COURT OF THE STATE OF CALIFORNIA		
10	IN AND FOR THE COUNTY OF SAN FRANCISCO		
11	UNLIMITED JURISDICTION		
12	VANESSA BUSTOS and all others similarly		
13	situated,	Case No. CGC-19-575734	
14	Plaintiff, -vs-	SECOND AMENDED COMPLAINT FOR DAMAGES AND INJUNCTIVE	
15	COFFEE MEETS BAGEL, INC.; ARUM	RELIEF	
16	KANG; DAWOON KANG and DOES 1-60 inclusive,		
17	Defendants.		
18	Defendants.		
19			
20	1. Plaintiff, VANESSA BUSTOS, (hereinafter referred to as VB) and REZELLE		
21	BUSTOS (hereinafter referred to as RB, or both collectively as plaintffs) complain of Defendants		
22	as follows:		
23	2. ARUM KANG ("AK") and DAWOON KANG ("DK") (hereinafter		
24	"OFFICERS") are competent adults and owners, officers and/or directors of the corporation		
25	commonly known as COFFEE MEETS BAGLE, INC. ("CMB"). Each of them authorized and		
26	directed all of the violations of law alleged in this First Amended Complaint.		
27	3. CMB is a corporation with its principal place of business is located at 391 Grove		

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- 4. Upon information and belief, CMB conducts an online dating service for its customers. Plaintiff's employment at CMB began on or about January 2017 and concluded on or about January 24, 2019. AK, DK and CMB are hereinafter collectively referred to as Defendants.
- 5. In this complaint when reference is made to any act of a defendant, such allegations shall mean that agents, employees or representatives of each and every defendant and the named defendants authorized, ratified, approved such acts, or negligently failed and omitted to supervise its employees and agents while engaged in the management, direction, operation or control of the affairs of the business and did so while acting within the course and scope of its employment or agency.
- 6. Upon information and belief, defendants and DOES 1-60 operate and maintain operative control of the CMB and set all policies regarding compensation of employees.
- 7. Plaintiffs allege that each of the defendants is responsible for setting CMB'S employment policy, have operational control of CMB'S payroll and business practices, including but not limited to being responsible for the decision to intentionally misclassify its employees as independent contractors as alleged herein, failed and fail to pay overtime compensation (even though it is clearly and unquestionably due to plaintiff and to other class members/ employees). Defendants also failed to provide plaintiffs and class members with paystubs in compliance with state law (plaintiffs and class members were injured because she/they could not calculate the premium wages owed to them by defendants) and defendants failed to pay all wages due upon termination. Plaintiffs and class members also did not receive a number of meal and rest breaks throughout their employment as a matter of company-wide policy. Defendants failed deliberately to categorize VB, RB and other class members as an employees. Defendants refused repeatedly during their employment to make plaintiffs (and class members) employees depriving them of the employment benefits, perks and tax consequences that are afforded to employees. Defendants performed these actions as an attempt to increase the profits of their business in conscious disregard of plaintiffs' and class members' rights under the law and in order to obtained for

themselves an unfair competitive advantage (by saving payroll costs and taxes and not complying with California laws protecting employees) while competing in the online dating industry. Furthermore, even when CMB treated individuals as employees, it did so wrongfully characterizing them as "salaried" or "exempt". In treating its employees as "salaried" CMB did not pay them overtime premiums for their overtime work.

- 8. During her work at CMB, plaintiffs and all other class members were given the instrumentalities necessary to perform their job at CMB (i.e. laptop computer). The tasks performed by VB and RB as customer support at CMB were an integral part of CMB business. Plaintiffs' duties included but were not limited to the following: (1) Create an exceptional personal experience for CMB customers (2) Become a product expert (3) Serve as the primary contact between the customer and the company, answering all types of customer inquiries via email (4) Troubleshoot and resolve customer issues, bugs and complaints with care (5) Work with marketing team to coordinate communication of any events impacting customer experience (6) Contribute to product planning by providing customer feedback to management to improve customer experience (7) Potential to work cross-functionally with product, engineering, marketing, and QA (8) Be a community advocate for Coffee Meets Bagel. In performing the above and other tasks assigned to her, VB and RB were under strict control and supervision of CMB and had to perform her job duties following the precise instructions and scripts set forth by defendants. Plaintiffs lacked discretion in performing her job duties. Plaintiffs did not possess a license to perform their job. Plaintiffs did not possess a business license and did not own a business. To the contrary, VB and RB always represented themselves as agent/representatives of CMB. Furthermore, plaintiffs' compensation was at all times below double the San Francisco minimum wage rate of pay in place during her employment at CMB. Despite these facts, CMB improperly categorized plaintiffs and other co-workers as independent contractors. Even when CMB categorized RB and other class members as employees, it did so without paying them the overtime premium owed by wrongfully characterizing them as "salaried" or "exempt".
 - 9. Plaintiffs worked schedules exceeding eight hours per day and/or forty hours per

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week on a regular basis without receiving the overtime compensation due to them and without being afforded the opportunity to take their meal and rest breaks several times during their employment.

- 10. During her employment, VB complained in several occasions to defendants about the fact that she was not properly categorized as an independent contractor, that she should be an employee and that she was entitled to employee benefits like overtime pay and San Francisco sick leave *inter alia*. In response to these complaints, defendants' position has always been that so long as VB was not willing to become a full-time employee (by quitting her other part-time job for her second employer), VB had no right to become a W2 employee with CMB. CMB told VB that if she remained part-time with CMB, she had to be categorized as an independent contractor. Defendants knew that they were required to treat VB as an employee regardless of whether VB was full-time or part-time with CMB but defendants failed to categorize plaintiff as an employee despite plaintiff's requests. Defendants knew that these actions constitute a violation of Labor Code sec. 226.8.
- 11. Finally, on January 24, 2019, VB complained to her boss at CMB that she was not compensated for her overtime and that the company had misclassified her as an independent contractor. In response to VB's complaint about CMB misclassifying her as an independent contractor and in response to a demand for her unpaid wages (including the unpaid overtime), CMB and DK responded with an adverse employment action the very same day by terminating her on the spot.
- 12. Plaintiff does not know the true names of Defendants DOES 1-60 inclusive, and therefore sues them by those fictitious names. Plaintiff is informed and believes and thereupon alleges that each of the Does 1-60 and all named Defendants, and each of them, encouraged, supported, advised, agreed upon and ratified the violations that are alleged in this complaint. Each of these fictitiously named defendants has also participated in the wrongful acts and omissions complained of herein and, in addition in other ways, assisted the named defendants in their activities, as alleged herein, and each of the fictitiously named defendants has been the knowing

1	beneficiary of the named defendants wrongful acts and omissions as alleged herein.		
2	CLASS ACTION ALLEGATIONS		
3	13. Plaintiffs bring this action on behalf of themselves and all other persons similarly		
4	situated. The proposed "Class" and representative groups that plaintiffs seek to represent are		
5	defined as follows:		
6	a. All individuals who have worked for CMB the four years preceding May 6		
7	2019 and who were classified as independent contractors at any time.		
8	b. All individuals who have worked for CMB the four years preceding May 6		
9	2019 and who were classified as salaries or exempt employees at any time.		
10	14. Plaintiffs are informed and believe and, on that basis, alleges that the Class is so		
11	numerous that joinder of all members would be impracticable. The exact size of the Class and the		
12	identity of the members of the Class is ascertainable from the business records of Defendants.		
13	Plaintiffs are further informed and believe that joinder of all members would be impracticable.		
14	15. There is a well-defined community of interest common to all class members		
15	including but not limited to the following:		
16	a. Defendants pay practices towards members of the Classes were uniform as to all		
17	class members;		
18	b. Defendants did not pay California overtime for the overtime worked by the Class		
19	Members under the pretext that the class members were independent contractors,		
20	salaried employees, exempt employees or "consultants";		
21	c. All class members worked in California;		
22	d. All class members were paid an amount that excluded overtime premiums;		
23	e. All class members' hours of work were set by Defendants;		
24	f. All class members pay rate was set by Defendants;		
25	g. Defendants had no policy of providing meal breaks to class members;		
26	h. Defendants had a policy of not authorizing or permitting restbreaks to class		
27	members.		

1	i. The named defendants and CMB controlled and directing the work of the class		
2	members .		
3	j. The named defendants and CMB exercised and had the right to exercise tight		
4	control over the work of all class members;		
5	k. Class members were not provided with paystubs as required by Labor Code 226		
6	and all class members were injured as a result in the same way because they coul		
7	not determine the amount of wages due to them under California law nor taxes to		
8	be paid.		
9	1. The statute of limitations for every class member is 1, 3 or 4 years depending on		
10	the claim asserted but as to each claim asserted is the same for all class members		
11	m. All class members have the identical interest in having liability found based on the		
12	facts that will be proven as to the class representatives;		
13	PREDOMINANT ISSUES OF LAW AND/OR FACT WHICH WILL BE DETERMINED		
14	IN THIS ACTION:		
15	The following issues are the predominant issues that the court will determine in this action:		
16	a. Whether Defendants misclassified class members as independent contractors;		
17	b. Whether Defendants willfully misclassified class members as independent		
18	contractors;		
19	c. Whether Defendants willfully misclassified its employees as salaries, or exempt;		
20	d. Whether the individual defendants are employers of the class members or		
21	otherwise liable to the class under Labor Code sec. 558, 558.1;		
22	e. Whether Defendants exercised control over wages, hours and working conditions		
23	of the class memebrs;		
24	f. Whether Defendants suffered and permitted the work of the class members;		
25	g. Whether Defendants owe the class the difference between the pay received and the		
26	applicable overtime premium;		
27	h. Whether Defendants owe liquidated damages to class members;		

wages at termination of employment). i.e. the relief sought is common (i.e. the overtime premiums).

- 17. Plaintiffs will fairly and adequately represent and protect the interests of the Class. Plaintiffs have retained counsel who is competent and experienced in employment and class action litigation.
- 18. A class action is superior to other methods for the fair and efficient adjudication of this controversy. Questions of law and fact common to the Class predominate over any questions affecting only individual members of the Class. Each Class member has suffered injury and is entitled to recover by reason of Defendants' unlawful conduct. Class action treatment will allow those similarly situated persons to litigate their claims in the manner that is most efficient and economical for the parties and the judicial system. In addition, because the economic damages suffered by the individual class members may be relatively modest, compared to the expense and burden of individual litigation, it would be impracticable for members of the Classes to seek redress individually. Moreover, the prosecution of separate actions against Defendants by individual Class members would create a risk of inconsistent judgments and prevent the risk of retaliation by the employer towards those employees who are currently working for defendants. Finally, there will be no undue difficulty in the management of this litigation as a class action.

FIRST CAUSE OF ACTION

(LATE PAYMENT OF WAGES PURSUANT LABOR CODE §201-203) (AGAINST COFFEE MEETS BAGEL AND DOES 1-10)

- 19. Plaintiffs incorporate herein all of the allegations, averments and matters contained in paragraphs 1-18 inclusive as if set forth at length herein in *haec verba*.
- 20. Defendants and each one of them willfully failed to pay all monies due at the termination of the employment relationship either immediately or within 72 hours, pursuant to Labor Code Section 201.
- 21. Plaintiffs and all class members no longer employed by defendants are entitled to thirty days of pay at the regular daily rate in addition to all other relief sought herein, pursuant to

Labor Code Section 203.

SECOND CAUSE OF ACTION

(PAYSTUB VIOLATION OF LABOR CODE SECTION 226)

(AGAINST COFFEE MEETS BAGEL AND DOES 1-10)

- 22. Plaintiffs and the members of the class incorporate herein all of the allegations, averments and matters contained in paragraphs 1-18 inclusive as if set forth at length herein in haec verba.
- 23. Labor Code Section 226 requires all employers to provide each employee at the time of the payment of wages with a detachable part of the check, draft or voucher paying the employees' wages which shows the gross wages earned and total hours worked.
- 24. Defendants violated this Labor Code section and injured plaintiffs and each and every member of the class who was not provided with a statement as described in the preceding paragraph such that he was unable to determine if he or she was accurately paid for all work performed.
- 25. As a result of said violations of Labor Code Section 226, plaintiff and each member of the class has suffered actual injury and is entitled to recover for those actual damages statutory penalties, as well as reasonable attorney's fees and costs.

THIRD CAUSE OF ACTION

(FAILURE TO PAY OVERTIME WAGES PURSUANT TO §510 and 1194)

(AGAINST COFFEE MEETS BAGEL AND DOES 1-10)

- 26. Plaintiffs and the members of the class incorporate by reference all of the allegations, averments and matters contained in paragraph 1 through 18 inclusive as if set forth at length herein in *haec verba*.
- 27. Defendants failed and refused to pay plaintiffs and the members of the class the overtime due for time worked in excess of eight hours per day or or 40 hours in a week.
- 28. Labor Code §1194 provides that it is unlawful to employ persons for longer than the hours set by the Industrial Welfare Commission or under conditions prohibited by the

29. At all times relevant herein, the Industrial Welfare Commission Wage Orders and Labor Code 510 applied to the employment of plaintiffs by defendants. Said wage order and Labor Code section provide that any employee employed for more than 8 hours a day or 40 hours per week are to be paid at the rate of 1.5 times the regular rate for hours in excess of 8 per day or 40 per week, and for every hour on the seventh or more consecutive day of work, and 2.0 times the normal rate for hours worked over 12 or in excess of 8 on the seventh consecutive day of work.

30. Pursuant to Labor Code 1194(a), Plaintiffs and the members of the class are entitled to recover their lost earnings for overtime premium plus reasonable attorney's fees and costs.

FOURTH CAUSE OF ACTION

(FAILURE TO AFFORD BREAKS OR MEAL PERIODS - LABOR CODE § 226.7) (AGAINST COFFEE MEETS BAGEL AND DOES 1-10)

- 31. Plaintiffs and the members of the class incorporate by reference all of the allegations, averments and matters contained in paragraph 1 through 18 inclusive as if set forth at length herein in *haec verba*.
- 32. Defendants routinely failed to provide Plaintiffs and all class members with a 30-minute unpaid meal period after the first five (5) hours of work and a second when plaintiffs worked ten hours in a workday as required by IWC Orders and Labor Code § 226.7. As a result of Defendants' failure, Plaintiffs and the members of the class are entitled to recover an amount to be proved at trial, of not less than one additional hour of pay at the regular rate of compensation (but not less than minimum wage) for each workday that the meal period was not provided.
- 33. Defendants routinely failed to provide Plaintiffs and the members of the the class with a 10-minute paid rest period for each four (4) hour period of work, in compliance with IWC Orders and Labor Code § 226.7. As a result of Defendants' failure, Plaintiffs and the class members are entitled to recover an amount of not less than one additional hour of pay at the

regular rate of compensation (but not less than minimum wage) for each workday that the rest period was not provided.

34. Defendants' policy and practice of denying Plaintiffs and the class members meal and rest periods constitutes a willful violation of California Labor Code § 226.7. Plaintiffs and all class members have sustained damages as a direct and proximate consequence of the Defendants' willful and illegal conduct, to wit, plaintiffs and class members have been forced to work throughout the day, without being allowed to take her off duty meal period.

FIFTH CAUSE OF ACTION

(VIOLATION OF SAN FRANCISCO SICK LEAVE ORDINANCE) (AGAINST ALL DEFENDANTS)

- 35. Plaintiffs incorporate by reference all of the allegations, averments and matters contained in paragraph 1 through 18 inclusive as if set forth at length herein in *haec verba*.
- 36. Defendants willfully and knowingly failed to provide plaintiffs and other class members with sick leave pursuant to Administrative Code Section 12W. Plaintiff and the other class members were denied sick pay and are therefore entitled to the dollar amount of paid sick leave withheld from the employee multiplied by three; or \$250.00, whichever amount is greater for defendant's violation of the ordinance. Plaintiffs and the members of the class are entitled to recover the triple of the sick leave wages denied because she was denied the sick pay provided for by the ordinance.
- 37. Plaintiffs are entitled to liquidated damages and penalties for defendants' willful failure to comply with Administrative Code Section 12W, and for costs and attorney's fees associated with collection and enforcement hereunder.

SIXTH CAUSE OF ACTION

TERMINATION OF EMPLOYMENT IN VIOLATION OF LABOR CODE SEC. 98.6 VB AGAINST COFFEEE MEETS BAGEL AND DOES 1-20

38. Plaintiff's re-allege and incorporate herein by this reference as though set forth at length each and every allegation contained in paragraphs 1-18.

- 39. Plaintiff VB was discharged from her employment because plaintiff made a written and verbal complaint that she is owed unpaid wages (i.e. overtime premium pay). This conduct by defendants is specifically proscribed by Labor Code Section 98.6.
- 40. Plaintiff seeks to recover the damages allowed under Labor Code sec. 98.6 including reinstatement and reimbursement for lost wages and work benefits caused by those acts of the employer (Lab. Code sec. 98.6(b)); a civil penalty not exceeding ten thousand dollars (\$10,000) per employee for each violation of this section, to be awarded to the employee who suffered the violation (Lab. Code sec. 98.6(b)(3)); plus actual damages according to proof (Lab. Code sec. 1105).

SEVENTH CAUSE OF ACTION

TERMINATION OF EMPLOYMENT IN VIOLATION OF LABOR CODE SEC. 1102.5 VB AGAINST ALL DEFENDANTS

- 41. Plaintiff re-alleges and incorporates herein by this reference as though set forth at length each and every allegation contained in paragraphs 1-18.
- 42. Plaintiff was discharged from her employment because plaintiff disclosed in in good faith to her boss at CMB, a person with authority over VB and with the authority to investigate, discover, or correct the violation or noncompliance with state law, namely the failure to properly classify plaintiff as an employee and the failure to pay overtime vages as mandated by state law.
- 43. Plaintiff seeks to recover her general and special damages allowed under Labor Code 1102.5 plus a civil penalty not exceeding ten thousand dollars (\$10,000) for plaintiff.

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EIGHTH CAUSE OF ACTION

VIOLATION OF BUSINESS AND PROFESSIONS CODE §17200 et seq.

AGAINST ALL DEFENDANTS

44. Plaintiffs re-allege and incorporate herein by this reference as though set forth at length each and every allegation contained in paragraphs 1-16.

- 45. Defendant's violations of Labor Code §201, §202, §221, §224, 226, 226.7, 510, 558.1 1198, 2802, 29 USC 201 et seq., constitute unlawful, illegal and unfair business practices in violation of California Business and Professions Code §17200 et seq.
- 46. Pursuant to Business and Professions Code §17203, Plaintiffs and class members are entitled to equitable restitution of all sums unlawfully denied to them. Plaintiffs also seek an order requiring Defendants to disgorge all unlawful profits made as a result of the unfair/illegal business practices alleged herein, at least to the extent necessary to compensate them in full for monies owed to plaintiffs and the class under the cited statutes and for an order preventing defendants from violating said laws in the future.

NINTH CAUSE OF ACTION AGAINST ALL DEFENDANTS (VIOLATION OF THE PRIVATE ATTORNEYS GENERAL ACT)

- 47. Plaintiff re-alleges and incorporates herein by this reference as though set forth at length each and every allegation contained in paragraphs 1-46,
- 48. Plaintiff brings this action as a representative action on behalf of the State of California with respect to herself and all other individuals who are or previously were employed by defendants during the applicable statutory period (the "AGGRIEVED EMPLOYEES.")
- 49. The policies, acts and practices heretofore described were and are violations of the California Labor Code Statutes: Defendants fail to pay overtime due, fail to pay premium wages when rest and meal breaks are not authorized or permitted as required by law and are missed as a result, fail to give proper wage stubs, fail to properly record all hours worked and have consistently misclassified plaintiff and their other AGGRIEVED EMPLOYEES as independent contractors or as "consultants". All these failures violate applicable Labor Code sections listed in Labor Code 2699 et seq. including, but not limited to Labor Code 201-208, 226, 226.7, 226.8, 510, 512, 558, 1194, 1198 and 2750.5 and the applicable wage orders and thereby gives rise to statutory penalties as a result of such conduct. Plainitff hereby seeks recovery of civil penalties and wage restitutution as prescribed by the Labor Code Private Attorneys' General Act of 2004 as the representative of the State of California for the unlawful conduct engaged in by defendants as

1	to Plaintiff and the other AGGRIEVED EMPLOYEES. Plaintiff has complied with all statutory		
2	prerequisites to bringing this action prior to filing this amendment including but not limited to		
3	notify the LWDA and defendants of the specific labor code violations by certified mail on May 6		
4	2019. This claim is being brought only after the exhaustion of these pre-litigation requirements		
5	were exhausted.		
6	TENTH CAUSE OF ACTION		
7	<u>VIOLATION OF LABOR CODE 558.1</u>		
8	(AGAINST ARUM KANG AND DAWON KANG)		
9	50. Plaintiffs re-allege and incorporate herein by this reference as though set forth at		
10	length each and every allegation contained in paragraphs 1-49.		
11	51. Under Labor Code 558.1, each of the individual defendants were either an employer		
12	acted on behalf of an employer in causing Labor Code sections 202, 226, 226.7, 1194 to be		
13	violated.		
14	52. ARUN KANG and DAWOON KANG were both officers, directors, managing		
15	agents and owners of COFFEE MEETS BAGEL INC. at all relevant times. Each of them cause		
16	every violation of law alleged in this complaint to be violated.		
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18	WHEREFORE PLAINTIFF DEMANDS TRIAL BY JURY ON ALL ISSUES [EXCEPT		
19	THE EIGHTH CAUSE OF ACTION] AND PRAYS JUDGMENT AS FOLLOWS:		
20	1. Damages in the combined total amount of \$2,000,000.00		
21	2. All penalties according to proof.		
22	3. Interest on all sums awarded;		
23	4. Costs of suit and Attorney's fees incurred;		
24	5. Such other, and/or further relief as is just and proper.		
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1	Dated: December 15, 2020	
2	Dated. December 13, 2020	m/n_{-}
3		DANIEL BERKO and CARLOS JATO, Attorney for Plaintiff VANESSA BUSTOS and all others similarly situated
4		and all others similarly situated
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